

It's cheaper  
than flying!



# Optus Home Phone International Rates.

'yes'  
OPTUS

# Call anywhere, anytime

**Optus Long Distance gives you more value on your overseas calls 24 hours a day, 7 days a week.**

If you have family and friends in the top destinations, choose a WorldSaver or WorldSaver Plus bolt on with your Home Phone plan for even more value. Below are the rates to our top international call destinations. All other international rates are overleaf. Long distance calls on the Home Starter, Home Super or Home Mega Cap have a 35¢ call connection fee. Long distance calls on the Home Classic, Home Advantage or 'yes' Fusion plans have a 41¢ call connection fee.

Please refer to [optus.com.au/standardagreement](http://optus.com.au/standardagreement) for call connection fees associated with other plans.

Optus World Saver <sup>1</sup>	Optus World Saver Plus <sup>1</sup>
\$5 per month	\$10 per month
Up to \$5 worth of included international calls a month	Up to \$10 worth of included international calls a month

Destinations	World Saver (per minute to landlines) <sup>†</sup>	World Saver Plus (per minute to landlines) <sup>†</sup>
UK*, US, Canada	2¢	2¢
Greece*	2¢	2¢
Singapore*	2¢	2¢
Italy*	3¢	2¢
China*	3¢	2¢
Hong Kong*	3¢	2.5¢
Japan*	3¢	2.5¢
France*	3¢	2¢
New Zealand*	3.5¢	3¢
South Africa*	3.5¢	3¢
Ireland*	3.5¢	3¢
Germany*	3.5¢	3¢
Thailand*	3.5¢	3¢
Israel*	N/A	2.5¢
Netherlands*		3¢
Malaysia*		3¢
Switzerland*		5¢
Lebanon*		10¢
Indonesia*		20¢
Turkey*		20¢
India*		20¢
Sri Lanka*		25¢
Phillipines*		30¢
Malta*		30¢
Samoa (Western)		40¢
Fiji*		40¢
Vietnam*		75¢
Papua New Guinea		75¢

**1. WorldSaver:** Any unused value each month is forfeited. Normal charges apply after included value is reached. Some services and call types are excluded. WorldSaver can be added or removed at anytime without impacting the Fusion or Home Cap agreement (only one change per month allowed). Optus Local & Long Distance Fair Go™ policy applies and service is not to be used for commercial purposes. \*Calls to mobiles on networks in these countries, including calls to some international fixed line numbers which are treated as mobile terminating calls, e.g. Personal Numbering Services, will be charged at the applicable rate per minute plus a 30c per minute surcharge plus call connection fee. Standard rates apply to 1456 override and operator services, plus the standard connection fee, as per your chosen rate plan.



## Operator Services

Call Type	Operator Services Fee	Service Fee	Rate per minute <sup>†</sup>	Calls to mobiles <sup>^</sup> rate per min
<b>National and Calls to mobiles</b>				
All calls answered by an Operator	\$2.20	-	-	-
Operator connected	\$2.20	\$1.10	25¢	38¢
Person to person	\$2.20	\$1.10	25¢	38¢
Time and charge	\$2.20	\$1.10	25¢	38¢

Call Type	Operator Services fee	Service Fee	Rate per minute <sup>†</sup>	Surcharge per min
<b>International</b>				
All calls answered by an Operator	\$2.20	-	-	-
Operator connected	\$2.20	\$1.10	Standard International Rate	\$1.50
Person to person	\$2.20	\$1.10		\$1.50
Time and charge	\$2.20	\$1.10		\$1.50
International Directory Assistance	\$2.20	-	-	-
<b>Reverse Charge Calls</b>				
National Reverse charge	-	\$3.30	25¢	-
O.S to OZ	-	\$3.30	Standard International Rate	\$1.50
International Reverse Charges (other than O.S to OZ)	-	\$6.60		-

<sup>†</sup>A 41¢ call connection fee applies per call.

<sup>^</sup>For calls to GSM mobiles on any Australian Network. **Important note about International rates:** Standard rates apply to 1456 Override and Operator Services, plus a 41¢ connection fee.

Rates are correct as at 7 February 2010. Visit [optus.com.au/longdistancerates](http://optus.com.au/longdistancerates) for the latest international calling rates.

## Other services

### Optus National and International Operator Services - 24 hours, 7 days

#### General Assistance 1222

Operator connections, time zones, call rates, area and country codes, time and charge calls.

#### National Reverse Charge 1800 780 087

Request an operator to connect and charge a person you are calling nationally.

#### International Directory Assistance 1225

Overseas telephone numbers, country codes, area codes and international time differences.

#### International Fault Reporting 1221

Any international number you have difficulty calling.

#### O.S. to OZ

Dial a freecall number from selected overseas countries. Connect via an operator in Australia to place a reverse charge call.

**If you have special communication needs and are unable to read or handle a phone directory, please contact Optus to make special arrangements for directory assistance.**

**'yes'**  
**OPTUS**

Country	Country code	Optus Standard Rates
Afghanistan	93	\$2.42
Albania*	355	\$1.21
Algeria	213	\$1.82
Andorra*	376	\$0.83
Angola*	244	\$1.82
Anguilla	1-264	\$1.82
Antarctica	672	\$1.65
Antigua & Barbuda	1-268	\$1.43
Argentina*	54	\$1.10
Armenia*	374	\$1.49
Aruba	297	\$1.43
Ascension	247	\$1.72
Austria*	43	\$0.55
Azerbaijan	994	\$1.43
Bahamas	1-242	\$0.92
Bahrain*	973	\$1.46
Bangladesh*	880	\$1.38
Barbados	1-246	\$1.49
Belarus*	375	\$1.21
Belguim*	32	\$0.55
Belize	501	\$1.54
Benin	229	\$1.94
Bermuda	1-441	\$1.21
Bhutan	975	\$1.82
Bolivia*	591	\$1.49
Bosnia Herzegovina*	387	\$0.99
Botswana	267	\$1.71
Brazil*	55	\$1.10
British Virgin Islands	1-284	\$1.76
Brunei*	673	\$1.08
Bulgaria*	359	\$1.21
Burkina Faso	226	\$1.82
Burundi*	257	\$1.82
Cambodia*	855	\$1.71
Cameroon*	237	\$2.09
Cape Verde	238	\$1.82
Cayman Islands	1-345	\$1.43
Centrat African Republic	236	\$2.04
Chad	235	\$2.04
Chile*	56	\$0.85
Colombia*	57	\$1.20
Comoros	269	\$1.54
Congo	242	\$1.87
Cook Islands	682	\$1.76
Costa Rica*	506	\$1.21
Croatia*	385	\$0.88
Cuba	53	\$2.20
Cyprus*	357	\$0.82
Cyprus (Turkish Occupied)*	90392	\$0.82
Czech Republic*	420	\$0.88
Denmark*	45	\$0.55
Diego Garcia	246	\$2.92
Djibouti	253	\$2.09
Dominica	1-767	\$1.21
Dominican Republic	1-809	\$0.88
East Timor	670	\$3.85
Ecuador*	593	\$1.36
Egypt*	20	\$1.32
El Salvador*	503	\$1.40
Equatorial Guinea	240	\$2.04
Eritrea	291	\$2.04
Estonia*	372	\$1.10
Ethiopia*	251	\$2.04
Faeroe Island	298	\$1.32
Falkland Islands	500	\$1.54
Fiji*	679	\$1.07
Finland*	358	\$0.66
France*	33	\$0.44
French Guiana	594	\$1.49
French Polynesia	689	\$1.43
Gabon*	241	\$1.93
Gambia	220	\$1.93
Georgia*	995	\$1.54
Ghana*	233	\$1.52
Gibraltar*	350	\$1.21
Greenland	299	\$1.21
Grenada	1-473	\$2.31

Country	Country code	Optus Standard Rates
Guadeloupe	590	\$1.21
Guam	1-671	\$0.77
Guantanamo Bay	5399	\$1.49
Guatemala*	502	\$1.49
Guinea-Bissau	245	\$3.52
Guinea Republic	224	\$1.98
Guyana	592	\$1.60
Haiti*	509	\$1.54
Honduras*	504	\$1.52
Hungary*	36	\$0.61
Iceland*	354	\$0.97
India*	91	\$1.21
Iran*	98	\$1.49
Iraq	964	\$1.59
Israel*	972	\$0.49
Ivory Coast*	225	\$1.81
Jamaica*	1-876	\$1.43
Jordan*	962	\$1.36
Kazakhstan*	7	\$1.60
Kenya*	254	\$1.54
Kiribati	686	\$1.65
Korea North	850	\$2.97
Korea South*	82	\$0.83
Kuwait*	965	\$1.49
Kyrgyzstan*	996	\$1.60
Laos	856	\$1.49
Latvia*	371	\$1.10
Lebanon*	961	\$1.16
Lesotho	266	\$1.47
Liberia	231	\$1.87
Libya*	218	\$1.65
Liechtenstein*	423	\$0.61
Lithuania*	370	\$1.16
Luxembourg*	352	\$0.72
Macau*	853	\$1.36
Macedonia (FYRI)*	389	\$1.03
Madagascar*	261	\$1.98
Malawi	265	\$1.65
Malaysia*	60	\$0.60
Maldives Republic	960	\$1.82
Mali	223	\$2.04
Malta*	356	\$0.99
Mariana Islands / Saipan	1-670	\$1.43
Marshall Islands	692	\$1.76
Martinique	596	\$1.43
Mauritania	222	\$1.98
Mauritius	230	\$1.43
Mayotte	269	\$1.49
Mexico*	52	\$1.10
Micronesia	691	\$1.76
Moldova*	373	\$1.52
Monaco*	377	\$0.55
Mongolia	976	\$2.04
Montenegro	382	\$1.03
Montserrat	1-664	\$1.54
Morocco*	212	\$1.49
Mozambique	258	\$1.71
Myanmar	95	\$1.76
Nakhodka	7504	\$1.08
Namibia*	264	\$1.54
Nauru	674	\$1.43
Nepal	977	\$1.71
Netherlands*	31	\$0.50
Netherlands Antilles*	599	\$1.16
New Caledonia	687	\$1.05
Nicaragua*	505	\$1.54
Niger*	227	\$1.93
Nigeria*	234	\$1.43
Nis & Baltics	7	\$1.03
Niue Island	683	\$0.84
Norfolk Island	6723	\$0.88
Norway*	47	\$0.55
Oman	968	\$1.38
Pakistan*	92	\$1.60
Palau	680	\$1.93
Palestinian Autonomous Areas	970	\$0.49
Panama*	507	\$1.43

Country	Country code	Optus Standard Rates
Papua New Guinea	675	\$1.49
Paraguay*	595	\$1.36
Peru*	51	\$1.43
Philippines*	63	\$0.77
Poland*	48	\$0.85
Portugal*	351	\$1.10
Puerto Rico	1-787	\$0.88
Qatar*	974	\$1.82
Reunion	262	\$1.71
Romania*	40	\$1.36
Russia*	7	\$1.10
Rwanda	250	\$1.71
Sakhalin Island	7504	\$2.42
Samoa (American)	684	\$0.87
Samoa (Western)	685	\$0.99
San Marino	378	\$0.43
Sao Tome & Principe	239	\$1.98
Saudi Arabia*	966	\$1.60
Senegal*	221	\$2.09
Seychelles	248	\$2.42
Sierra Leone	232	\$2.04
Slovak Republic*	421	\$0.75
Slovenia*	386	\$0.92
Solomon Islands	677	\$1.27
Somalia	252	\$2.04
Spain*	34	\$0.61
Sri Lanka*	94	\$0.99
St Helena	290	\$1.53
St Kitts & Nevis	1-869	\$1.49
St Lucia	1-758	\$2.31
St Pierre & Miquelon	508	\$1.38
St Vincent & Bequia	1-784	\$1.49
Sudan	249	\$1.65
Surinam	597	\$1.43
Swaziland	268	\$1.54
Sweden*	46	\$0.49
Switzerland*	41	\$0.50
Syria	963	\$1.82
Taiwan*	886	\$0.73
Tajikistan	992	\$1.43
Tanzania*	255	\$1.71
Togo	228	\$1.93
Tokelau	690	\$1.98
Tonga	676	\$0.99
Trinidad & Tobago	1-868	\$1.21
Tunisia*	216	\$1.21
Turkey*	90	\$0.77
Turkmenistan	993	\$1.43
Turks & Caicos Islands	1-649	\$1.54
Tuvalu	688	\$1.65
Uganda	256	\$1.71
Ukraine*	380	\$1.10
United Arab Emirates*	971	\$1.20
Uruguay*	598	\$1.36
US Virgin Islands	1-340	\$0.77
Uzbekistan	998	\$1.47
Vanuatu	678	\$0.99
Vatican City	39	\$0.43
Venezuela*	58	\$0.97
Vietnam*	84	\$1.65
Wallis and Futuna Islands	681	\$1.53
Yemen Arab Rep*	967	\$1.71
Yugoslavia*	381	\$1.03
Zaire*	243	\$1.93
Zambia	260	\$1.71
Zimbabwe*	263	\$0.92

\*A 35¢ call connection fee applies per call, except on the Home Classic, Home Advantage and Fusion plans, which are 41¢

\*Calls to networks in these countries, including calls to some international fixed line numbers which are treated as mobile terminating calls, eg Personal Numbering Services will be charged at the applicable per minute rate plus a 30¢ per minute surcharge plus the call connection fee.



Rates are correct as at 7 February 2010. Rates are subject to change without notice due to factors such as currency exchange fluctuations. Visit [optus.com.au/longdistancerates](http://optus.com.au/longdistancerates) for the latest international calling rates.

## Terms and Conditions

Some customers on the Optus cable network will be supplied with equipment which requires mains and power back up. Please let us know if you are a customer with a serious illness or life threatening condition, if you require disability services, if you have a back-to-base home alarm system or if you require an uninterrupted telephone line. This equipment will remain the property of Optus, may be rented by you and Optus has the right to recover the equipment or charge you if it is not returned if you cancel the service.

If you have selected a 12 month minimum term the minimum total cost over 12 months, if paid by direct debit, is \$359.40 on Home Starter Cap plan, \$599.40 on Home Super Cap plan, \$1079.40 on Home Mega Cap plan, \$359.40 on Home Classic plan and \$719.40 on Home Advantage plan, plus additional call charges. If you cancel any service prior to expiry of the Minimum Term, a \$199 pro-rata cancellation fee applies. You must pre-select Optus as your local and long distance carrier while you are connected to the plan. A fee may apply if you change your plan before the end of the minimum term. **Direct Debit fee:** A \$2.20 per month fee applies if your account is not paid by direct debit. **Credit card fee:** If you use a credit, charge or debit card to pay your bill, a 1% fee (inc. GST) will be charged. **Paper Invoice fee:** If online billing is available to you, you may incur a \$2.20 fee to receive a paper bill. For further information please see [optus.com.au/aboutmyaccount](http://optus.com.au/aboutmyaccount). Included Cap value excludes some call types. 'yes' Time @ applies to calls made between 8pm – midnight, 7 days a week, from your home phone to Optus GSM mobiles in Australia, no charge for the first 20 minutes per call after which standard mobile call rates of your Home Cap plan apply. Excludes calls to MobileSat phones. Optus Local & Long Distance Fair Go™ policy applies. **WorldSaver:** Any unused value each month is forfeited. Normal charges for your plan apply after included value is reached. Some services and call types are excluded. World Saver can be added or removed once per month. Calls to mobiles on networks internationally, including calls to some international fixed line numbers which are treated as mobile terminating calls, eg. Personal Numbering Services, are not eligible for the World Saver call cap. These calls will be charged at the applicable per minute rate plus a 30c per minute surcharge plus the call connection fee. Optus Local & Long Distance Fair Go™ policy applies to unlimited call offers, 'yes' Times @ Home and WorldSaver and these services are not to be used for commercial purposes. **Serviceability:** Only available to residential credit approved customers who pre-select Optus Long Distance and Optus Local on the Optus Direct or Optus Cable networks. Optus services are not available in all areas or in NT and TAS. For technical and commercial reasons, not all homes can receive Optus services.

### Call charges

- Calls to mobiles on some overseas networks, including calls to some international fixed line numbers which are treated as mobile terminating calls, eg. Personal Numbering Services, will be charged at the applicable per minute rate plus a 30¢ per minute surcharge plus the call connection fee. Any call caps do not apply.
- Rates exclude calls from mobiles, calls to MobileSat and other satellite services, Calling Card calls, Operator Services calls, Corporate and Government and some Business customers.
- Calls will be charged at the applicable rate after the included value is reached.
- Calls are charged by the second. A 41¢ connection fee applies per call on the Home Classic and Home Advantage plans, except on the Home Cap (Starter, Super and Mega) plans, which are 35¢.
- Customers using the 1456 Override code to make
  - a) National calls, will be charged 25¢ per minute;
  - b) Calls to Mobiles (on Australian networks), will be charged 38¢ per minute;
  - c) International calls, will be charged at the Standard International rates; and
  - d) Calls to Mobiles on some overseas networks, including calls to some fixed line numbers which are treated as mobile terminating calls, eg. Personal Numbering Services, will be charged the applicable per minute rate plus a 30¢ per minute surcharge (plus the call connection fee). All prices quoted include GST, unless otherwise stated.

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