

The easy way to read your BlackBerry Cap Plan mobile bill.

Is there a minimum
spend requirement
with BlackBerry
Plans?

Why is my bill higher
than my BlackBerry
Plan amount?

What type of usage
is included in my
BlackBerry Plan?

 **BlackBerry**[™]

Just say the word **'yes'**
OPTUS

Your covering page.



MOBILE PHONE ACCOUNT

CALL ENQUIRIES
133 343

Tax Invoice

Optus Billing Services Pty. Ltd.
ABN 50 288 011 528

12345678

Previous account	Payments	Adjustments	GST Adjustments	Balance forward
0.00	0.00	0.00	0.00	0.00

MR BILL SAMPLE
25 VICTORIA ROAD
GLADESVILLE
NSW 2111

New charges **\$106.77**

New charges due **15 Mar 05**

Total amount due **\$106.77**

SUMMARY OF CHARGES

1 Service charges	78.88
2 Call charges	1.68
3 Plan options/bonus	1.68CR
Equipment charges	18.18
4 GST	9.71
New charges (including GST)	106.77
Balance forward	0.00
Total Amount Due (including GST)	\$106.77

Issue Date 13 Mar 05

Page 1 of 3

Account period
12 Feb 05 to 11 Mar 05

HOW TO PAY. SEE REVERSE SIDE FOR DETAILS AND OTHER INFORMATION

Welcome and thank you for choosing Optus for your mobile communication needs. Our team is delighted to be serving you. Please read the enclosed brochure, which is designed to assist you with your first Optus Mobile Digital account.

PAYMENT SLIP

For Mr B Sample

Customer Account Number **12345678**

+12xxxxxxx<0000000000<973+

Please include this slip when paying your account



*826 0000000000

New charges due **15 Mar 05**

Total amount due **\$106.77**



Optus Billing Services Pty. Ltd.
GPO BOX 4101
SYDNEY NSW 1120

- Service charges.** Monthly access/service fee plus SMS charges.
- Call charges.** Includes both voice calls and GPRS usage. GPRS usage includes using the internet and email from your BlackBerry device.
- Plan options/bonus.** Your monthly credit value used will appear here.
- GST.** It's important to remember that the current month charges on your bill are pre GST. The GST charge appears here.

Roaming charges and selected mobile content services are GST exclusive. GST exclusive items are marked on the bill.

Your account details.



ACCOUNT DETAILS

Service charges

Details	Date	Amount
Monthly Service Charges		78.88
		\$78.88

Call charges

Details	From	To	Amount
Mobile call charges			1.68
			1.68
Plan options/bonus			1.68
			1.68

TOTAL USAGE CHARGES FOR MOBILE 0412 XXX XXX \$78.88

5 Equipment charges

Details	Amount
Handset payment	18.18
	\$18.18

Summary of charges per mobile

Mobile no.	User name	Service	Rate plan	Amount
0401 000101	Mr Bill Sample		BlackBerry 99 Cap	78.88
		GPRS Charges	BlackBerry S99 Cap	0.00

DETAILS FOR MOBILE 0412 xxx xxx

Calling Line Identity Status as at bil issue date:
Your number is displayed to others unless 1831 prefix dialled

Details	From	To	Amount	
Monthly service charges	Since connection	14 Feb 05	11 Mar 05	37.98
Monthly service charges	Advance	12 Mar 05	11 Apr 05	40.90
			\$78.88	

TOTAL USAGE CHARGES FOR MOBILE 0412 XXX XXX \$78.88

DETAILS FOR GPRS CHARGES

Usage charges

Details	From	To	Amount
GPRS	12 Feb 05	11 Mar 05	1.68
			\$1.68

Plan options/bonus

Details	Amount
BlackBerry Included Email Usage	1.68CR
Discount tier 2	0.00
	\$1.68CR

9 TOTAL USAGE CHARGES FOR GPRS \$0.00

Issue Date 13 Mar 05

Page 2 of 3

Account No.
12345678

Mobile No.
0412 xxx xxx

User Name

Mr A B Sample

Rate Plan

BlackBerry 99 Cap



5 Equipment charges.
Equipment charges such as handset repayments appear as a separate item on your bill and are an additional charge to your CAP Plan usage.

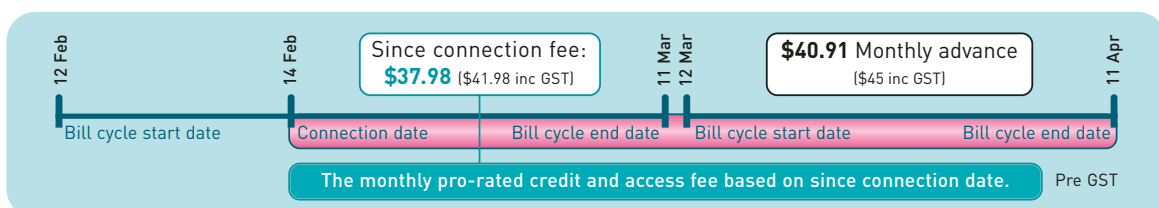
6 Minimum spend.
The Cap Plan has a minimum monthly spend of \$45 (inc GST). The minimum spend amount for this sample bill is \$40.90 ex GST.

8 Blackberry included e-mail usage includes up to 50MB of e-mail usage.
As a guide remember that an email with 20 lines of text and no attachments is approximately 2kb so 500 emails will use approximately 1MB data.

9 Total usage charges for GPRS.
This amount will equal \$0 for up to 50MB of GPRS usage which is included in the \$99 Cap.

7 Your first monthly access/service charge since connection.
When you connected your Optus Mobile Digital, the chances are it was mid way through a billing cycle. The "Since Connection" amount that appears on your

first bill only and is simply the time between your connection date and the end of your billing cycle. It applies to monthly access and monthly call credits. From now on your access/service charges will be billed a full month in advance.



Your account details.



DETAILS FOR MOBILE 0412 XXX XXX

10 GPRS Usage charges BB Email

N=National, S=Special/International
P=Peak, O=Off-Peak, R=Relaxed Rate, D=Discount.
(*yes' Time=8pm-midnight, Analogue, CDMA & MobileSat excluded)

Date	Time	Origin	Volume (K Bytes)	Rate	Amount
05 Mar	10:21am	CLAYTON N	12	RS	0.059
05 Mar	10:35am	CLAYTON N	12	RS	0.059
05 Mar	11:14am	BOWENHILLS	52	RS	0.254
05 Mar	11:29am	BOWENHILLS	52	RS	0.254
06 Mar	9:52am	Clayton N	12	RS	0.059
06 Mar	10:06am	Clayton N	12	RS	0.059
Total Volume:			152		\$0.744

If you need help understanding your BlackBerry charges refer to www.optus.com.au/blackberrybilling

11 WAP

Date	Time	Origin	Volume (K Bytes)	Rate	Amount
05 Mar	11:18pm	CLAYTON N	12	RS	0.059
05 Mar	11:33pm	CLAYTON N	12	RS	0.059
05 Mar	12:12pm	BOWENHILLS	52	RS	0.254
05 Mar	12:26pm	BOWENHILLS	52	RS	0.254
07 Mar	1:53am	BOWENHILLS	52	RS	0.254
07 Mar	3:38pm	CLAYTON N	12	RS	0.059
Total Volume:			192		\$0.939

Issue Date 13 Mar 05

Page 3 of 3

Account No.
12345678

Mobile No.
0412 xxx xxx

User Name

Mr A B Sample

Rate Plan

BlackBerry 99 Cap

10 GPRS Usage charges includes up to 50MB of internet and e-mail usage.

As a guide remember that an email with 20 lines of text and no attachments is approximately 2kb so 500 emails will use approximately 1MB data. Browsing news on Optus Zoo would be approximately six pages of browsing which would equate to around 60kb (six pages at 10kb per page).

11 WAP usage includes Optus Zoo browsing.

As a guide an average page is 10kb therefore browsing news on Optus Zoo would be approximately six pages of browsing which would equate to around 60kb (six pages at 10kb per page). This also counts towards the 50MB of usage included within the \$99 Cap plan.

Frequently Asked Questions



The bill in this brochure is a sample bill.

Q: Is there a minimum spend requirement with Cap Plans?

A: Yes. The Cap Plan includes a monthly minimum spend of \$45. This amount is billed one month in advance and appears on your bill in the Usage Charges section under the Service Charges heading, listed as Monthly Service Fee – Advance \$40.91 (\$45.00 inc GST).

If you spend less than \$45 in any one month, you will be billed the minimum \$45 and applicable charges for services that are not included in the Cap plan.

Q: Why is my bill higher than my Cap Plan amount?

A: If you exceed \$500 worth of voice calls and text messages in any billing period, standard call and text rates of your plan will apply. If you exceed 50MB of Blackberry email and browsing in any billing period, an excess usage rate \$5.50 per MB will apply.

Q: How is my first bill different?

A: On your first bill, the Cap is pro rated to the number of days you are connected within your billing period. This is known as the 'since connection' charge.

Q: What type of mobile usage is included in my Cap Plan?

A: Your plan includes up to \$500 worth of talk and text and 50 MB of email and browsing. As a guide remember that an email with 20 lines of text and no attachments is approximately 2kb so 500 emails will use approximately 1MB data.

Q: What type of mobile usage is excluded from my Cap Plan?

A: The following services are excluded from the Cap Plan:

- International SMS, Domestic premium SMS and International premium SMS.
- Non standard voice calls which includes calls with dialling patterns such as 1800, 1900, 0055 and 0008.
- 'yes' International Voice calls.
- Insurance.
- Domestic and international MMS.
- Equipment charges (ie Deferred Handset Repayments).
- Directory Assistance calls including 124YES, 1223, 1225, 0175, 013 and 0103.
- Other charges and credits and Adjustments.
- Surepage.
- Late payment fees.
- 'Advance monthly access fee' if there is a 'Since Connection' monthly access fee on the bill.

An important reason to retain your mobile bill. Your Optus Mobile Bill is a Tax Invoice.

If you use your mobile for business purposes you will need this to prepare a Quarterly Business Activity Statement.

For more information please visit:

www.optus.com.au

or call us on the bill enquiries number on your bill.